FIG 1. AREAS OF RISK IN THE HOSPICE

STAFF
- Communication
- Agency staff
- Shift work
- Staff shortages
- Doctors

METHODS
- Admissions process
- Transcribing errors
- Pre-visit calls to discuss patient’s current status
- Medication administration record (MAR) sheet

SYSTEMS
- Signing for administration of medications
- Nurses writing administration times on to chart
- Signing in patient own medicines

MATERIALS/RESOURCES
- Medication administration
- Medicine charts
- Patient files
- Professional
- Time

REPEATED MEDICATION ERRORS