FIG 1. THREE LEVELS OF NURSING SERVICE PROVISION

Dementia specialists: experts in dementia care
- Nurses with an expert level of skill and knowledge/specialist role/dementia champions in the care, treatment and support of patients, carers and families
- Educative and consultative role to improve the delivery of care and changes in practice

Dementia skilled: all nurses providing direct care
- Nurses with more regular/intense contact with patients, providing specific interventions, care and services
- Enhanced knowledge, skilled in dementia care

Dementia awareness: all nurses
- Basic training
- Making every contact count
- Able to support and signpost public-health messages

Intensive or case management
eg nurse, dementia specialist

Assisted care or care management
eg mental health nurse, liaison nurse, community matron, care home nurse, hospital nurse

Usual care with support
eg district nurse, practice nurse, public health nurse

Developing and delivering seamless services within the person’s home, community, hospital settings and between the two

Source: Department of Health (2013)