Parent/carer contacts ERIC via helpline or visits website. Information obtained and self-help measures employed

Parent/carer identifies concern regarding continence

Child seen by local service such as Learning Disabilities Team. Symptoms documented eg using continence assessment form

Reassurance given

Child seen by School Health Nurse Team or Health Visiting Team. Symptoms documented eg using Continence Assessment Form

Select appropriate flowchart - follow treatment plan
Toilet training
Constipation
Daytime wetting
Night Time wetting
Children with additional needs

Provide structured follow up

Continence problem identified

GP to complete physical examination to rule out underlying organic cause for symptoms as appropriate. GP to record BP/urinalysis as appropriate

Red flag symptoms identified

Referal to Paediatric Urology/Neurology/Gastroenterology

Symptoms ongoing

Refer to Paediatric Continence Service or equivalent local service using referral form

Paediatric urology/neurology/gastroenterology

Symptoms improved

Provide information and leaflets as appropriate and discharge

Product assessment